

# Terms and Conditions

## Superloop Home Broadband Home Lockdown Offer for Victorian Residents

The Superloop Home Broadband Home Lockdown Offer for Victorian Residents is available to all existing Superloop Home Broadband customers in accordance with these Terms and Conditions (**Offer**).

### Making a Referral

- Sign up and activate your account.
- Login to our member's area (<https://members.superloop.com>) and navigate to our referral program page to get your unique referral link.
- Send your unique referral link to the person who lives in Victoria (referee) you wish to invite to become a Superloop member.
- The referee must complete the online application form and sign up to NBN 100/20 unlimited plan.
- Any customer can refer us to someone in Victoria.

### The Rewards

- Once the referee has been accepted and connected by Superloop Home Broadband the referrer will have the discount of 10% (up to \$10) applied to their bill for 6 months (**Reward**)
- The referee (once connected) will have a non-transferable one-time credit of \$124.55 applied to their account (**Reward**). This is equal to 6 weeks on the Superloop 100/20 unlimited plan retailing at \$89.95.

### Your referral reward eligibility

1. To be eligible for this Offer, you must:
  - be at least 18 years of age with a current Australian residential address;
  - be an existing Superloop Home Broadband customer (or an employee of Superloop); and
  - refer a new customer from 14 August 2020 to midnight 31 October 2020 (**Offer Period**) who signs up for a Superloop Home Broadband NBN 100/20 unlimited plan located in Victoria (Australia).
2. A referral will be successful once the referee has been accepted by Superloop Home Broadband and the new customer has an active service.
3. Superloop may accept or reject each referral in its absolute discretion.

### How the Offer works

4. This Offer: is non-transferable; cannot be used with any other offer or promotion; is subject to product or service availability; and cannot be redeemed for cash.
5. The relevant Reward will be credited to the referrer or referee's respective accounts at the end of the applicable calendar month in which the referee was connected and at the end of each month for the remaining 5 months if they remain a customer of Superloop Broadband Pty Ltd.
6. Referrer Rewards are capped at 100% of a referrer's monthly invoice.
7. There are no contract periods or early termination fees associated with this offer.
8. The referrer will need to login to the Members Area to view the status of successful completion of the referral. An SMS notification will be sent to each relevant customer when referral sign up is completed.
9. Superloop reserves the right to modify, change or withdraw all or any of the Terms and Conditions applicable to this Offer at any time.
10. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
11. All prices include GST.
12. Superloop makes no representations regarding third party products or services.
13. Images are for information purposes only and the following are trademarks of Superloop: Superloop and the Superloop logo. Other company, product or service names may be trade or service marks of others.
14. In the event of a dispute arising out of this Offer, the decision of Superloop shall be final and in its absolute discretion.
15. These Terms and Conditions shall be governed and construed by the laws of Queensland and shall be subject to the exclusive jurisdiction of the Courts of Queensland.