

Terms and Conditions

Superloop NBN **WhistleOut** Offer for NBN 25/5 Unlimited Plan, NBN 100/20 Unlimited Plan and NBN 100/40 Unlimited Plan

The Offer

1. The Superloop NBN WhistleOut Offer gives new residential customers sourced via WhistleOut \$15 off the Superloop NBN 25/5 Unlimited Plan, NBN 100/20 Unlimited Plan, or NBN 100/40 Unlimited Plan for the first 6 months (**Offer**), subject to these terms and conditions.
2. This Offer is available from 2 November 2020 for a limited time. Superloop may withdraw the Offer at any time without notice. By applying for the Offer, you agree to be bound by Superloop's Standard Form of Agreement available at <https://superloop.com/legal/terms/> (**SFOA**) and these Terms and Conditions. Superloop may change these Terms and Conditions at any time in accordance with the SFOA.

Your application

3. To be eligible for this Offer, you must:
 - be at least 18 years of age with a current Australian residential address;
 - be referred to Superloop by WhistleOut;
 - be a new customer of Superloop and sign up for a Superloop NBN 25/5 Unlimited Plan, NBN 100/20 Unlimited Plan, or NBN 100/40 Unlimited Plan and insert the promo code (**Whistleout15FOR6**); and
 - provide Superloop with valid credit card details in your name for the duration of your plan regardless of your preferred payment method.
4. Superloop may accept or reject your application in its absolute discretion.

How the Offer works

5. This Offer: may only be used once per customer and premises; is non-transferable; cannot be used with any other special offer or promotion; and cannot be redeemed for cash.
6. This Offer provides you with \$15 off your monthly plan fee (only available for NBN 25/5 Unlimited Plan, NBN 100/20 Unlimited Plan, and NBN 100/40 Unlimited Plan), which will be applied by Superloop at the time of signup and the monthly \$15 discount will automatically be deducted from your first, second, third, fourth, fifth, and sixth invoice or until you cancel your service, whichever is earlier.
7. After 6 months, Superloop will bill you the monthly fee applicable to the service you selected at the time of signing up. This amount is set out in our Critical Information Summary and Pricing Schedule available at: <https://www.superloop.com/legal/critical-information.html>
8. If you change your Superloop NBN Plan during the discount period, then the \$15 discount will be removed from the monthly internet service charge and the price of the monthly internet service charge will revert to the minimum monthly charge set out in our Critical Information Summary (CIS).
9. All other charges such as upgrades, additional data packs, other internet services, installation and other charges for non-standard installation will continue to apply.
10. This Offer is not available in all regions and does not apply to NBN Sky Muster or business services.
11. All products and offers are subject to availability and Superloop reserve the right to change or withdraw offers, products and services at any time.
12. All prices include GST.
13. Superloop makes no representations regarding third party products or services.
14. Images are for information purposes only and the following are trademarks of Superloop: Superloop and the Superloop logo. Other company, product or service names may be trade or service marks of others.

